



## Workers' Compensation Employee Information Sheet

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Effective February 1, 2020, the workers' compensation network for TTUS and components has been replaced by CareWorks CompKey Plus HCN.

Please use the guidelines below when seeking medical care:

**For serious or life-threatening emergencies, call 9-1-1 to ensure proper medical response and transport to the nearest appropriate medical facility**

For non-emergency care, please call your desired medical provider prior to seeking medical attention to verify that they will accept workers' compensation insurance through the State Office of Risk Management (SORM).

**Shannon Medical System has 1 urgent care clinic that provides workers' compensation care:**

*Shannon Occupational Medicine & Injury Clinic*  
2626 N Bryant Blvd, San Angelo, TX  
325-481-2375

**First Point of Contact for Non-Emergency Incidents at Angelo State University:**

Office of Human Resources  
325-942-2168  
hr@angelo.edu

**State Office of Risk Management Contact Information:**

***\*\*\*Provide this insurance information to your medical and pharmacy providers \*\*\****

(877) 445-0006 - Toll-free number for injured employees  
(512) 475-1440 – Main number for preauthorization and pharmacy providers  
(512) 370-9025 – Fax number

Billing Address:  
P.O. Box 13777  
Austin, TX 78711-3777

Information about SORM and claims forms can be accessed from SORM's web site at [WWW.SORM.STATE.TX.US](http://WWW.SORM.STATE.TX.US).

**Prescription Drug Service:**

For information regarding prescription drug service and to find an approved pharmacy, go to <https://webapp.mymatrixx.com/servlet/core/WebFront?action=cityDirectory&state=TX&stateName=Texas>