

# To Activate your Replacement Card:

1. Go to [asuone.com](http://asuone.com)
2. Login with your email address and password.

## Forgot Your Password?

If you forgot your password, click the link [Forgot your password?](#) and follow the instructions. A [link](#) will be sent to your email that will allow you to recreate a new password.

3 THINGS TO REMEMBER:

1. Social Security # or Bank acct. info
2. Birth Date
3. Zip Code (if card was mailed to OneCard office, Address will be: **ASU Station 11036 San Angelo, TX 76909-1036**)

If account is already suspended or if you're having problems, you need to call BankMobile (the bank) to reset your login/password.

You may use the phone located in the OneCard office (it's the fastest way and it's a direct line so you're actually talking to a real person and not an automated voice system).

OR you may call them at 1-877-278-1919 using your phone.

3. Once logged in, click the link that says **Activate now!**
4. Enter last 3 numbers at the BACK of the card for the Security Code, create 4-digit ATM PIN (you may use the same PIN you've used before), then click **"Activate"** button.

**NOTE: It will take about an hour after activation for your card to be automatically updated in our system. If you have a temporary card, make sure you turn it in at the OneCard office so we can manually remove your card's expiration date in the system.**

*If you need further assistance, please come by the OneCard office at 1830 Rosemont Dr. or call us at (325) 942-2331 during office hours, Monday-Friday, 8 a.m. to 5 p.m.*