Your OneCard will come in the mail in 2-3 weeks after it has been ordered. It comes in a green envelope from BankMobile Vibe. If OneCard is not received after 3 weeks, please call the OneCard office at (325) 942-2331.

To Activate your OneCard:

The ASU OneCard is the official identification card for all students at Angelo State University. It is your Gym Card, Library Card, Door Access Key, Meal Card, etc., and it is also an instrument for **Financial Aid Refund Management**. OneCard needs to be activated online before use.

1. Go to **www.asuone.com**
2. Click the 'Get Started' Button

3. Enter information and follow the instructions.
4. Select your **Refund Disbursement Preference**. *Refunds are the money leftover from Financial Aid grants, scholarships, student loans, or reimbursement money from your withdrawn classes.*
   You will select from two options:

   Option 1: DEPOSIT TO AN EXISTING ACCOUNT – Money is transferred to an existing account the same business day BankMobile receives funds from our school. Typically, it takes 1 – 2 business days for the receiving bank to credit the money to your account.
   NOTE: You will be fully responsible if any of the information is incorrect and results in the misrouting of the disbursement of your refund money.

   Option 2: DEPOSIT TO A BANKMOBILE VIBE CHECKING ACCOUNT – If you open a BankMobile Vibe checking account (upon identity verification), money is deposited the same business day BankMobile receives funds from our school.

5. Create your profile: create your password and enter your personal information. **Make sure to update your address**.
6. **Confirm your email.** Don't skip this part. Confirmation code will be sent to your email.

Make sure you remember your email and password for future login. Write it down somewhere safe.

NOTE: It will take about an hour after activation for your card to be automatically updated in our system.

For detailed, step by step instructions to Activate your OneCard, go to this link:
http://www.angelo.edu/content/files/20363-to-activate-first-onecard

For ID Hold - identity verification instructions, go to this link:
http://www.angelo.edu/content/files/20735-identity-verification

If you need further assistance, please come by the OneCard office at 1830 Rosement Dr.
or call us at (325) 942-2331 during office hours, Monday-Friday, 8 a.m. to 5 p.m.