MARICETTE PIÑA

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JOB TITLE:
Adjunct Professor, Center for Security Studies and Criminal Justice, Angelo State University

EDUCATION:
- **Masters of Science** in Homeland Security, *Angelo State University* — **05/14/2016**
- **Masters of Security Studies**-Intelligence, Security Studies, and Analysis, *Angelo State University* — **12/13/2014**
- **Associates of Applied Science**-Graphic Design, *The Art Institute of Austin* — **06/16/ 2012**
- **Bachelors of Science**-Fashion Retail Management, *The Art Institute of Austin* — **09/24/2011**

- **Masters Certificate** in Homeland Security-Emergency Management, *Angelo State University* — **12/17/2016**
- **Masters Certificate** in Homeland Security-Cyber Security, *Angelo State University* — **12/17/2016**
- **Associate Certificate** in Business Analysis**, *The George Washington University* — **07/14/2016**
- **Certificate of Continuing Education**-Leadership Skills for Managers, *University of TX-Austin* — **2014**
- **Certificate** in Fiber Optics Technician, *Naval Surface Warfare Center* — **2008**
- **Certificate** in AEGIS Computer Network and Display Technician, *Aegis Training and Readiness Center* — **2007-2008**
- **Certificate** in Advanced Technical Training & Electronics, *Naval Training Command*, Great Lakes, IL — **2006**

RELEVANT EXPERIENCE:
- **Emergency Management & Preparedness Task Force-Senior Analyst**, **04/01/2020-Present**
  COVID-19 Response Team, *U.S. Department of the Treasury*, Washington, D.C.
  - Tracking of COVID-19 cases on an international, national, and local level and using rates to determine bureau's response during and after the pandemic crisis. Performs analysis and recommendations on the bureau's mission according to results of analysis in coordination with the task force and in accordance with CDC guidelines and U.S. Treasury's
- **Teaching-Training Specialist and Agency Liaison**, *U.S. Department of the Treasury*, Washington, D.C. **2013-2020**
  - Formulate and deliver program training materials and courses (both in-class and web-based environments) to employees, partners, and stakeholders.
  - Evaluate trainee performance and develops reporting metrics per course to domestic and foreign customers.
  - Adapt analytical techniques and evaluation criteria to develop new or modified work methods, organizational
  - Agency liaison to establish relationships, deliver system demonstrations and presentations to stakeholders, senior executives and management, federal agency participants, and upon request to the U.S. Fiscal Assistant Secretary of the Treasury
  - Assist in policy writing, editing, and making recommendations.
- **Research-Graduate Researcher,** Graduate Projects, *Angelo State University, San Angelo, TX* **2014-2016**
  - Primary Source Research on the effects of global offsourcing and offshoring on economic and security intelligence
  - Examined the effects of transnational crime on global offshoring and outsourcing and the impact to the U.S. economy
- **Research-Research Contestant,** Inman Intelligence Studies Project, *University of Texas-Austin* **01/2015-06/2015**
  - Research contestant at the University of Texas at Austin for individual research project based on the cross over between global outsourcing/offshoring and transnational crime and terrorism and its effects on economic and security intelligence. Preliminary research analyzation, collection, and gathering of information including criminal investigations, reports of raw data, market research, and security intelligence.
- **Research Project-Petty Officer,** U.S. Navy, *Wallops Island, VA Surface Combats Systems Center-NASA* **2008**
  - Conducted research and practical projects and testing in Wallops Island, VA, Surface Combats Systems Center-NASA, in support of combat systems missile/radar defense intelligence and AEGIS computer networking.

CONFERENCE PRESENTATIONS:
- **Debt Management Symposium**, U.S. Department of the Treasury, Washington, D.C. **2016-2018**

o "Innovation in Centralized Receivables Service-Teaching and Training for Receivables Management"
- **Government Financial Management Conference,** U.S. Department of the Treasury, Washington, D.C. **2015-2019**
  - o Key note speaker for agency program "Introducing Centralized Receivables Service-Teaching and Training in Transforming Federal Government Receivables"

ACADEMIC AND PROFESSIONAL ASSOCIATIONS:
- **The Order of the Sword and Shield National Honor Society,** Angelo State University Chapter **2017-Present**
- **SALUTE** (Veterans National Honor Society), Angelo State University **2014-2016**

AWARDS AND RECOGNITION:
- **Outstanding Performance in Operations, Outreach and Implementation-**U.S. Department of the Treasury **2014-2020**
- **Individual Performance Award, Special Projects-**U.S. Department of the Treasury **2014-2020**
- **Carr Graduate Scholarship,** Angelo State University **2013-2017**
- **President's List/Dean's List**, The Art Institute of Austin **2009-2012**
- **Merit Undergraduate Scholarship,** The Art Institute of Austin **2009-2011**
- **Graduate Speaker,** The Art Institute of Austin **2011**

PROFESSIONAL SKILLS:
ArcGIS   Adobe Photoshop/Illustrator/Bridge/InDesign/Captivate
UNIX/LINUX OS [Proficient]

LANGUAGES:
- Spanish, Level 2.5

PROFESSIONAL EXPERIENCE:
- **Branch Chief,** *U.S. Dept. of the Treasury., Washington, D.C.* **05/10/2020-Present**
  - o Plan, develop, implement, and maintain Agency Relationship Management policies and procedures. Participate in outreach meetings and agency conferences to support staff responsible for promoting program services. Participate in high-level CFO meetings to promote the program.
  - o Provide guidance and oversight on the development of the branch and division marketing strategy including the Strategic Outreach Engagement Plan. Monitor and track progress and results for reporting to senior management. Set multi-year work plans and assures that unit meets goals.
  - o Coordinate the development of customer service improvement/action plans that address feedback received through annual customer surveys regarding department services. This includes analyzing survey results and coordinating action items with the business areas.
  - o Oversee the Congressional Correspondence Program. This involves coordinating responses with Legislative and Public Affairs (LPA) for congressional inquiries related to department services.
  - o Experience interpreting and applying debt regulations, policies and guidelines for the purpose of making recommendations, proposing actions, and decision making.
  - o Plan, organize, evaluate and direct the activities of personnel.
- **Agency Liaison/Senior Analyst,** *U.S. Dept. of the Treasury., Washington, D.C.* **12/01/2013-05/09/2020**
  - o Present briefings, presentations, and demonstrations to senior executives for federal agencies on program efficiency.
  - o Program and project management oversight over team, agencies, and the program financial agent to ensure deadlines are met, progress is in support of the program mission, and to be the liaison from contractor to government agency customers.
  - o Formulate and delivers program training materials and courses (both in-class and web-based environments) to employees, partners, and stakeholders.
  - o Evaluate trainee performance and develops reporting metrics per course to domestic and foreign customers.
  - o Analyze and evaluates (on a qualitative and quantitative basis) interrelated issues and establishes criteria to measure/predict the effectiveness of program operations and meet goals and objectives.
  - o Analyze potential threats and vulnerabilities, determines the level of risk, and develops and recommends appropriate mitigation countermeasures in support of operations and mission.
  - o Performs preliminary research collects, researches, analyzes, and investigates issues, threats, new or improved business intelligence practices.
  - o Determine strengths or gaps for application to agency programs, concepts, and intelligence disciplines.
  - o Assist in policy writing, editing, and making recommendations.
  - o Supervised and led a team of eight analysts (entry to senior level) in operational procedures, managerial decision-making, support, and policy.

- **AEGIS Computer Network Technician/Fire Controlman,** *USN, San Diego, CA* **09/11/2007-07/19/2009**
  - o Conducted and analyzed research of software and operations for Cruiser Modernization pilot in a combat systems environment.
  - o Researched, analyzed, and interpreted combat systems data in order to obtain, protect, or retain mission critical intelligence and information.
  - o Prepared notes and reports based on intelligence, testing, and results, and made appropriate recommendations.
  - o Debriefed, interviewed, and elicited through primary and secondary data to obtain information of security and intelligence value.
  - o Performs preliminary research collects, researches, analyzes, and investigates issues, threats, new or improved business intelligence

practices.
- o Assisted in execution of strategic operations and projects in order to create, update, and edit software design (RedHat Linux OS) to maximize system/user experience.
- o Performed missions in fire control, combat systems, and strategic organizing and planning in a tactical environment.
- o Gathered, analyzed, and organized data relating to intelligence, counter-terrorism, and combat systems security.
- o Assisted in project redesign for new technical manuals.
- o Analyzed potential threats, determination level of risk/vulnerability, and developed and recommended appropriate countermeasures in support of operations
- o As Liaison to the USS Bunker-Hill, provided project support with senior management to military and civilian audiences and stakeholders.
- o Temporary Assigned Duty, *DDG 104*-Coordinated with personnel in the AEGIS Combat Systems Division to apply principles and techniques of computer networking and missile and radar defense strategies.

- **AEGIS Computer Network Technician/Fire Controlman***, USN, Dahlgren, VA*   **11/30/2006-09/10/2007**
  - o Prepared notes and reports based on intelligence, testing, results, and practical exercises.
  - o Worked in a team environment to discover mechanical issues and make recommendations for improvement.
  - o Coordinated with foreign military officers to establish relationships in the student/training readiness center.
  - o Temporary Assigned Duty-Conducted research and practical projects and testing in Wallops Island, VA, *Surface Combats Systems Center-NASA*, in support of combat systems missile/radar defense and AEGIS computer networking.

VOLUNTEER EFFORTS:

- **Veterans Employee Resource Group(VERG),** Member**-***U.S. Dept. of the Treasury,*   **06/30/2015-Present**
  Current Member, and President from 2015-2016. Collateral Duty-Leads and serves as a liaison to all members across all bureaus of the Treasury Department to promote veterans' recruitment and retention of employment in federal service. Coordinate and facilitate meetings, marketing and recruiting events to ensure any veteran, veteran spouse, family member or veteran advocate is offered aid when needed. Structure and elect leadership and board members to form a panel of deciding members and liaisons to each bureau.
- **Equal Employment Opportunity Division,** Counselor-*U.S. Dept. of the Treasury,*   **02/06/2015-04/01/2016**
  Collateral Duty-Completed full EEO Counselor training to meet needs of the position. Served as a counselor to aggrieved individuals during the informal complaint process. Opened an investigation, processed paperwork, and interviewed the aggrieved individual(s), witnesses, and management. All duties are on a volunteer basis to promote an equal opportunity and employment environment.